United Maintenance Supplies

RETURN POLICY

Last updated February 19, 2025

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for store credit only. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within seven (7) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, place the item securely in its original packaging and the return form provided, then mail your return to the following address:

United Maintenance Supplies

Attn: Returns

1207 Brook Ave

Bronx, NY 10456

United States

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least seven (7) days from the receipt of your item to process your return.

EXCEPTIONS

The following items cannot be returned:

special orders

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

718 522 3232

info@umsupplies.com